Notifications

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Notification messages, such as overdue and hold notices, are generated and sent to customers via the Wise staff client. Several messages are sent to the customer in OCLC Wise. Some of these messages are sent by email or SMS, the remainder is sent by postal mail. Postal mail is printed via the client.

- **About notifications**
  
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  Find information about the functions and configuration of Wise notifications.
  
  - Notification formats and types

- **Printing notifications**
  
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  Learn how to prepare notifications for printing and print notifications.
  
  - Prepare notifications for printing
  - Print notifications

- **Bills**
  
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  Find information about how customer billing is configured and executed in the Wise staff client.
  
  - Overdue and replacement cost bills
  - Notification overdue/replacement cost bills
  - Overdue and replacement cost bills (notice of default)
  - Collection agency bills and fees
  - Billing
  - Notification of subscription bill
  - Membership bills (notice of default)
Notifications overviews

Notifications overviews provide reports for managing messages sent to customers.

- Bills checklist
- Collection agency items checklist
- Notifications
- Push notifications