Why isn't the customer badge tab appearing in the client when it is showing as being active in the manager?

Last updated: Wed, 08 Sep 2021 19:09:11 GMT

Symptom

- The customer badge tab is missing in the Wise client.

Applies to

- Wise Client

Resolution

To make the customer badge tab appear in the Wise client, the system option CUSTBDG must be enabled.

1. In Wise configuration manager, go to systemWise > systemWise > System options.
2. In the Options column, find CUSTBDG and change the On setting from No to Yes.
3. The customer badge tab will become visible immediately in the Wise client.

Additional information

For additional information, see System options.

Page ID

4827