What do the codes in the Account changes tab of Customer administration mean?

Last updated: Wed, 08 Sep 2021 18:11:20 GMT

Applies to

- Wise staff client
- Wise configuration

Answer

Typically, if the actions end in a format of XXX:X->XX, these will refer to changes in card message preference. The configuration of a customer’s available message options can be found in Wise configuration > Products and services > Subscriptions > Card Configuration > Message preference configuration.

If you are still unsure of the meaning of the action(s), please contact OCLC Support.

Additional information

See Message preference configuration.

Page ID

4807