Some of our workstations do not see the globe icon in the bottom right tray, which allows an OPAC view from within the client.

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Applies to

- Staff client

Answer

The globe function is set by a role called **externe_functies**. Please add the externe_functies role to the relevant user account from within your Wise configuration manager. This is the role which specifically activates the web portal / globe icon.

Additional information

Learn more about [Wise role functions](https://help.wise.oclc.org/Troubleshooting/Some_of_our_workstations_do_not_see_the_globe_icon_in_the_botto...).

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