"Place item" pop-up does not appear upon check-in.

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Symptom

- The "Place item" dialog box does not appear when the placement branch checks in an item for the first time.

Applies to

- Staff client
- Wise configuration

Resolution

Check whether your Transport Status is set to Yes.

1. In Wise configuration, go to Management organizations > Branches.
2. In your chosen branch, click on the Items tab.
3. Transport status is the fifth field from the top. Confirm it is Yes or change it to Yes.

Repeat for as many branches as needed.

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