Online registration results in PML error.

Symptom

• When a customer attempts to register online, they are presented with a message: "some fields are missing: [PML:PML]"

Applies to

• OPAC
• Wise configuration
• Wise staff client

Resolution

Some aspect of the system expects the email address, even if you have not marked it as mandatory. You will need to mark it as such in the Manager.

1. Sign in to Wise configuration.
2. Navigate to Customers > Customer type definition and click the details button for Regular customer.
3. Tick the box for "Is entry of email address required?"

If you would still like to be able to leave out an email address in practice when in the staff client, you can turn on the LRBEMLV system option, which tells the client to show the option for entering an empty email address.

1. Navigate to systemWise > System options.
2. Click the details button for LRBEMLV and change the setting to be On.
3. Click Save.
4. Navigate to systemWise > Clean SysCache before testing the staff client registration.
5. Sign in to the staff client and navigate to Customer administration.
6. To enter an account without an email, click the empty button next to the Email field.
Additional information

System options

Customer type definition

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