I see items with a wrong due date and a status of "Inspection". What does this mean?

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Applies to

- Staff client

Answer

This means the item was checked out via "inspection mode". Inspection mode is used for temporary lending items to a customer for in-library use. The return date for the borrowed material will be set to the current date.

Items borrowed in inspection mode are not included in lending statistics and lending fees are not charged. If a copy is not returned on the same day, it will be handled as a normal loan and will be eligible for fines.

There is a system option for this (INZAGE) that can be set at the Institution level to YES or NO.

- If the setting is YES, staff can use F7 to toggle inspection mode on and off.
- If the setting is NO, F7 just toggles between regular and Deliver Process check out.

To resolve this, check these items out again to the customer without selecting inspection mode. You will then see the proper return date and status.

Additional information

System options

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