How do I set up a New arrivals email to be sent to customers?

Last updated: Wed, 08 Sep 2021 17:22:54 GMT

Applies to

• Wise configuration

Answer

Set up for the New arrivals email is in the Wise Manager at systemWise > Messages.

1. First check the System Tables tab > Class: BRCHT_ATT
2. Then check the Texts tab > Class: AA > Role: TT to confirm the text is set up for the message you want to send.
3. Last you can send a practice email with one actor in the test environment in the Messages tab > New arrivals alerts
   ◦ For a customer: try out first in the test environment with one actor (use an actor_id with profiles).
   ◦ For an organization: use your organization's number.
   ◦ Run level: Both of the above.

Additional information

See systemWise Messages

Page ID

4777