Checked out items on hold do not display the same status.

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Symptom

- Inconsistency with statuses of checked out items on hold.

Applies to

- Staff client

Resolution

The reason these display differently may be because there is a holds queue for one and not the other. Please check whether the items in question have the same amount of holds. If they do not, contact OCLC Support.

Additional information

Unprocessed hold requests screen

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